



The solar protection fabrics in the Mermet® collection, made of coated fibreglass yarns or treated fibreglass, are covered by a warranty of five years.

This warranty can be applied only under normal conditions of use and care of the fabrics as described in the technical specifications and according to the maintenance advice of Mermet in its 2009-2012 catalogue.

#### ■ Terms of application

The warranty is subject to full payment of the invoice and comes into effect on the date of purchase of the fabrics; it covers:

- breaking strength: equal to at least 70% of its original value according to standard ISO 1421
- the fire-resistance classifications specified in the product brochures of the 2009-2012 MERMET® collection
- uniform fading due to ultraviolet radiation
- colour fastness to light: all colours of Mermet® fabrics (except White for which colour fastness is not guaranteed) have a value of 7/8 on a scale of 1 to 8 according to the standard ISO 105-B02.

Under this warranty, Mermet undertakes to replace free of charge the panels of fabric accepted as defective, after inspection and agreement by its quality department. For this purpose, the panels of fabric must be made available to Mermet. In case of replacement, the duration of the warranty is not extended and is still effective as from the date of purchase.

All claims must be submitted with the invoice of the fabric purchased and sent, within 30 days after the defect has been noticed, by registered letter to:

MERMET S.A.  
After sale service  
58, chemin du Mont Maurin  
38630 VEYRINS THUELLIN France

#### ■ The warranty does not cover defects or deterioration due to the following reasons:

- transport or storage conditions
- poor preparation or making up
- improper mechanisms for use of the fabric
- installation of the mechanism
- normal wear and tear or ageing of the fabric
- accidents, bad weather or neglect for which Mermet cannot be held liable: high winds, atmospheric pollution, accidental discharges.

Furthermore, the warranty does not cover the costs of labour, dismantling, reassembly and transport.

